# Help ReVITAlize Our Community!

# United Way of Northern Arizona VITA Program





Over \$3.3 million was returned to eligible working families in 2013

- Become a volunteer and help families keep more of their income. See how the Earned Income Tax Credit and tax preparation can help keep families out of poverty.
- No experience necessary! Volunteers are needed on an ongoing basis January to April.

#### **Volunteer Opportunities**

- Tax Preparer
- Screener
- Greeter
- Quality Reviewer
- Bilingual Volunteers
- Site Coordinators

## As a Volunteer Tax Preparer you will:

- Receive free IRS certification training
- Gain valuable tax knowledge
- Have flexibility based on your schedule
- Serve your community and give back
- There are volunteer opportunities for EVERYONE!

Contact: United Way of Northern Arizona Eileen Sherlock Income Coordinator 888.635.0545

E-mail: volunteer@nazunitedway.org













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No experience necessary, volunteer opportunities for all levels!

Review following responsibilities and contact United Way at 1.888.635.0545 or

E-mail volunteer@nazunitedway.org for more details.

#### TAX ASSISTOR

- Participate in IRS tax training and pass certification test.
- Work closely with tax payers to prepare their income tax return in accordance to IRS regulations.
- Enter tax information in software to complete tax return.
- Note-site coordinator & quality reviewer are available to answer any questions.

## **GREETER**

- Participate in IRS ethics training and pass certification test.
- Participate in and complete Greeter training, approximately 2 hours.
- Have tax payers to sign in and welcome with friendly smile.
- Hand out intake form to tax payer.

#### BILINGUAL VOLUNTEER

- Participate in IRS ethics training and pass certification test in area of interest.
- Provide bilingual assistance in area of training completed.
- Work closely with tax payers.

### **SCREENER**

- Participate in IRS ethics training and pass certification test.
- Participate in and complete Screening training, approximately 4 hours.
- Work one on one with tax payers to ensure they have proper tax documents.

# **QUALITY REVIEWER**

- Participate in IRS tax training and pass advance level certification test.
- Check completed tax forms for errors utilizing the IRS checklist and advise tax preparer of any changes made.
- Work closely with site coordinator to keep site flow smooth.

### SITE COORDINATOR

- Participate in IRS tax training and pass advance level certification test.
- Upon approval from United Way, participate in Site Coordinator training.
- Provide assistance to volunteers at tax site, in accordance to IRS regulations.











